

Hawker Siddeley Switchgear Ltd. is engaged in the business of design, development, manufacture, installation and service of indoor and outdoor medium voltage distribution and transit switchgear.

The purpose of this Quality Policy is to confirm our commitment to meeting the high-quality standards expected by our customers in the delivery of the products and services that Hawker Siddeley Switchgear Ltd. supply.

The Company promotes a culture of continuous improvement striving for excellence.

Hawker Siddeley Switchgear Ltd. will:

- a) Maintain a comprehensive Quality Management System which satisfies the requirements of BS EN ISO 9001: 2008, whilst transitioning to the 2015 standard.
- b) Use the Quality Management System as a tool for the achievement of best practice outcomes across the Company.
- c) Ensure the policy, objectives and procedures continue to be appropriate by initiating regular audit and reviews to check their effectiveness and ongoing relevance.
- d) Continuously measure and monitor quality performance and take appropriate action to contain, control and fundamentally improve processes in order to deliver continuous improvement across the business.
- e) Ensure this Quality Policy is understood and implemented at all levels within the business.
- f) Ensure the Quality Management System is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training.
- g) Regularly review the needs and expectations of interested parties.
- h) Drive the reduction of defects through Continual Improvement, CAPA and Roadmap processes.
- i) Ensure the responsibilities for Quality are established and by communicating these responsibilities clearly to all employees.
- j) Align the QMS with company objectives through the Senior Management Team (SMT) using the QMS as a model for managing and improving the business with risk lying at the core of the structure.

To implement this policy, we shall focus on the needs of our business with particular reference to consistently meeting our customer's requirements and statutory obligations.

This policy is available/communicated to all interested parties through our website, intranet, noticeboards and via hard copies posted in Reception.



Meirion Richards
Managing Director
February 2018